

## Summary of TennCare Independent Review Requests 2022

1<sup>st</sup> Quarter Total: 50

YTD Total: 50

### Amerigroup TN 1<sup>st</sup> Qtr Total – 5

Partial: 2

Settled for Provider: 1

Processed as Provider Complaint: 2

**AGP 2022 Total: 5**

### UnitedHealthcare Plan of the River Valley 1<sup>st</sup> Qtr Total – 13

Denial Reversed: 2

Denial Upheld: 1

Ineligible: 1

Partial: 1

Pending: 2

Processed as Provider Complaint: 2

Referred for Medical Review: 2

Settled for Provider: 2

**UPRV 2021 Total: 13**

### Volunteer State Health Plan 1<sup>st</sup> Qtr Total – 32

Denial Reversed: 2

Denial Upheld: 11

Partial: 11

Pending: 4

Processed as Provider Complaint: 1

Settled for Provider: 2

Referred for Medical Review: 1

**VSHP 2022 Total: 32**

### Provider Types Submitting Independent Review Requests in 1<sup>st</sup> Quarter 2022:

Home Health: 3

Hospital: 45

Physician: 2

\* Independent Review of claims disputes is only available for claims denied by TennCare managed care companies.